


## Tool Triage

Does your tool donation pass the tick triage? Answer the questions yes or no from the sections relevant to what you have to donate. If you get a cross, our apologies but we cannot accept that tool donation. Please call if you get a question mark.

Tools	Answer - Yes		Answer - No	
If the tools have shafts, are they broken?	X	We cannot replace shafts, only refurbish	✓	Suitable for TWAM
Where the tools have rust, is it surface only?	✓	Suitable for TWAM	X	Not suitable for TWAM
Are the tools sharp?	✓	Suitable for TWAM	✓	We can sharpen many tools
Power tools only – Does the tool operate correctly?	✓	Suitable for TWAM	X	We cannot accept broken power tools
Power tools only – Is it battery operated?	X	We prefer to not take battery operated tools	✓	Suitable for TWAM
Mower – Is the mower petrol driven?	✓	Suitable for TWAM	X	Electric mowers cannot be accepted

Sewing/Knitting Machines & Haberdashery	Answer - Yes		Answer - No	
Is the sewing machine in a furniture cabinet or table?	X	Not suitable for TWAM	✓	Suitable for TWAM. We only take portable sewing machines
Treadle sowing machines (in cabinet table) Does the treadle operate correctly?	✓	Suitable for TWAM	X	Not suitable for TWAM
Cloths/Materials – Are they clean and odour free?	✓	Suitable for TWAM, we accept rolls of fabrics and yarns	X	Damaged or dirty materials cannot be accepted
Is it an industrial sowing machine?	?	We may take it, please call us	✓	Suitable for TWAM, if a portable sewing machine in case with handle

Bikes	Answer - Yes		Answer - No	
My adult size bike is like the image on the left below, not the right. 	✓	Suitable for TWAM, the bike must have an A frame. Mountain bikes are most wanted	X	Not suitable for TWAM

Tools with a Mission, 2 Bailey Close, Hadeigh Road Industrial Estate, Ipswich, IP2 0UD

t: 01473 210220 e: [post@twam.uk](mailto:post@twam.uk) [twam.co.uk](http://twam.co.uk)

Registered charity No: 1104903 (England and Wales) SC044069 (Scotland)  
A company limited by guarantee and registered in England no: 5114575

## Tool Triage

IT KIT	Answer - YES		Answer - No	
Is the IT kit beige in colour?	X	Beige kit is too old for use	✓	Suitable for TWAM
All Computers – Will start up, with the screen displaying something?	✓	Suitable for TWAM	X	Computers must start up
All Computers – Do you have any required power supplies with their leads for the IT Kit?	✓	Suitable for TWAM	X	We need to have any power supply and their leads
All Computers – Has the hard drive been removed?	X	Not suitable for TWAM	✓	Suitable for TWAM
All Computers – Is there data on the IT kit?	✓	Suitable for TWAM – We can securely wipe to UK Gov standards and provide a certificate	✓	Suitable for TWAM.
Desktop Screens/Monitors - Is the screen LCD in type and at least 15 inches across the diagonal in size?	✓	Suitable for TWAM	X	We do not take CRT or very small screens/monitors
Laptops - Does the laptop have a screen of at least 14 inches diagonal?	✓	Suitable for TWAM	X	We do not take laptops with very small screens
Laptops - Are all the keys present and keyboard working?	✓	Suitable for TWAM	X	Keyboards must operate
Laptops – Does the laptop work on the battery or at least with the mains adapter plugged in?	✓	Suitable for TWAM	X	Batteries may have failed but the laptop must operate on mains supply
Laptops – Is it 1 inch or less thick?	✓	Suitable for TWAM	X	Very old heavy laptops are not suitable
Peripherals - Does the keyboard have all its keys and work?	✓	Suitable for TWAM	X	Keyboards must not be broken
Printers – Is the printer for home use and working?	✓	Suitable for TWAM	X	We cannot take large office printers, or home printers that do not work
Projector – Is the projector for displaying output from a computer?	✓	Suitable for TWAM	X	OHP sheet or acetate projectors cannot be taken

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# TWAM

Tools with a Mission

A Christian charity sending tools across the world

## Tool Triage

We cannot accept the following items:

- Paints/oils or any chemicals
- Glasses
- Medication or medical items (like plasters/bandages) where there is a shelf life/use by date
- Shoes
- Furniture
- Children's Bikes
- HiFi/Radios
- Workmate benches
- Electric mower/trimmer/hedge trimmer/blowers
- Bedding

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